BOOMER ONLINE INSTRUCTIONS

GO TO  https://gaylordopryland.boomerecommerce.com

• Register through the website to be able to order all electrical, IT and booth catering services.

• Once logged-in, you can locate your show under the “My Events” section.

• Select the appropriate services department on the left side of the page: Electrical Services, Internet & Phone Services, or Booth Catering.

• To view more details about the product & to add to cart, click on the specific product.

• To add something to your cart, simply hit the “Add to Cart” button. **PLEASE NOTE:** You will have to approve the Terms and Conditions section before it will allow you to place the item in your cart.

- I agree to the above terms and conditions.

• To review your shopping cart, click on the “Items in Your Cart” tab at the right hand corner of your page.

1 item(s) in your cart

Click here to request assistance from Exhibitor Services.

• After all your selections are made and verified continue through the “Secure Checkout” icon.

• Fill out the appropriate tabs and continue until completed.

THINGS TO KNOW...

• If you choose to “OPT OUT” of emails, you will not receive your username and password, receipts, invoices or any other communication from the website.

• When registering on Boomer, if you are unable to find your company name in our search feature, select the “Create a New Company” Button.

CATERING

• Exhibitors can order food and beverage through Boomer up to 15 days prior to the show. After the cutoff date, customer will have to reach out to the catering department directly. Both IT and Electric can be ordered up until the day before show.

• Per our contract agreement and for liability reasons, the hotel is the exclusive provider for ALL food and beverage. Absolutely NO outside food and/or beverage may be served from your booth.

• All alcoholic beverages being served require the assistance of a Gaylord Opryland bartender.

• Food & Beverage Current Fees
  • 9.25% Sales Tax
  • 15% Beverage Tax on wine and liquor
  • 25% Service Charge

IT & ELECTRICAL

• Booth diagrams can be added after the secure check out is completed.

• IT charges 25% Facility Charge on all IT orders.

• Labor for IT and electrical is included in the price unless otherwise specified.

• Electrical wiring is dropped from the ceiling to the booth.

• ONLY Electrical services have advanced pricing— up to 15 days prior to the show.

CONTACT INFORMATION

Please reach out to either of the below contacts if you should have any questions or would like to speak with someone directly.

**ELECTRICAL AND UTILITY SERVICES**
615-458-6390 or jennifer.curle@gaylordhotels.com

**INTERNET AND PHONE SERVICE**
615-458-0110 or OprylandITSales@gaylordhotels.com

**CATERING SERVICES**
615-458-5862 or meghan.caruso@gaylordhotels.com

**If you have any questions or need assistance, please call 615-458-6390.**