



## New Pre-Recorded Education Sessions

### 1. Simple Tech Tools from Your Nerdy Best Friend

*Speaker: Beth Ziesenis*

Solutions for graphic design needs, new ideas for virtual meetings when you have no budget, apps that merge your work and work calendars and to-do lists, reliable sources of industry updates and handling your email inbox without going crazy.

### 2. Creating Kitchen Harmony Through Customer Service

*Speaker: Jeff Joiner*

Who would have thought that customer service was the key to everybody getting along? Learn to manage conflict, create harmony and achieve tremendous results by helping your team focus on delivering a great dining experience to students.

### 3. Strength in Numbers with Collaborative Purchasing

*Speakers: Karen Hallford, MS, RD, LD and Ruth Taylor, MS, RDN, LD*

Join dynamic representatives from two large school districts to get the best practices on building competitive procurement procedures with collaborative purchasing. In this education session, speakers will share knowledgeable experiences in the benefits of joint contracts, steps to negotiate more favorable pricing, and how to build effective relationships to increase purchasing power.

### 4. Nutrition Smackdown! How to Defend (and Promote) Your Great Food

*Speakers: David Grotto, MS, RDN, LDN and Jim Painter, PhD, RD*

Don't miss an edu-taining nutrition refresher to better understand and promote what whole grains, fruits, vegetables, dairy products and lean meats/meat alternatives really bring to the table (or the tray). Join nutrition experts Jim Painter, PhD, RDN and David Grotto, MS, RDN as they offer answers via their nutrition "smackdown-style" discussion.

### 5. Evaluating Your Food Safety Program

*Speakers: Kevin R. Roberts, PhD, Kevin Sauer, PhD, RDN, LD, FAND*

School nutrition professionals understand the importance of food safety and have standards and practices in place. But how do you measure the effectiveness of your food safety practices? Learn from the experts at Kansas State University and explore resources for assessing facilities, standards and employee practices within schools.

*Additional education sessions will be announced in January 2019. Stay tuned!*